

[REDACTED]

[REDACTED]

July 20, 2025

Lisa Ford, Interim Deputy Superintendent

Student Achievement Division

[lisa.ford@doe.nv.gov](mailto:lisa.ford@doe.nv.gov)

Dear Interim Deputy Superintendent Lisa Ford,

I am writing to express my sincere interest in serving as Nevada's State Superintendent of Public Instruction. As both a dedicated parent and a seasoned technology professional with deep roots in Nevada's public education system, I bring a holistic, actionable, and deeply personal perspective to the challenges and opportunities our schools face.

As a parent of a child with an Individualized Education Program (IEP), and having had children attend some of the most rural schools in Nevada, I've seen firsthand the resource gaps, inequities, and persistent obstacles confronting students, families, and educators. My lived experience—as a student, parent, and public school employee—has fueled an unwavering commitment to educational equity, increased access to instructional tools, and stronger support systems for teachers.

Professionally, I serve as the Assistant Director of Information Technology for Douglas County School District, where I lead district-wide initiatives that enhance data security, streamline operations, and integrate modern technology into the classroom. Next month, I will

hold a Bachelor's degree in Project Management and Operations from Western Nevada College, a foundation that has empowered me to manage complex systems with clarity, efficiency, and long-term vision. I believe strongly that the intentional use of technology in education is no longer optional—it is essential for giving our students and teachers the edge they need to succeed in a competitive, rapidly evolving world.

Outside of my professional responsibilities, I have remained deeply engaged in our schools, volunteering as a reading tutor and assisting with everything from band to robotics programs. My track record of service and advocacy reflects a guiding belief: **that education is the single most powerful investment we can make in our communities and our future.**

Nevada currently ranks 45th in the nation for education. I refuse to accept that as our ceiling. I am ready to lead with conviction, urgency, and optimism to make Nevada a Top 10 education state within the next six years. That goal is ambitious—but entirely achievable—with courageous leadership, transparent decision-making, and a strong partnership between the state and its educators, families, and students.

Thank you for considering my application. I would be honored to bring my leadership experience, technical insight, and deep-rooted dedication to this role in service of Nevada's public schools and their future.

Sincerely,



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## EXECUTIVE SUMMARY

Results-driven IT and cybersecurity professional with over a decade of diverse experience, specializing in team management, network security, risk management, and IT governance. Proven ability to lead cross-functional teams, develop security strategies, and implement robust cybersecurity frameworks in educational and public sector environments. Adept at aligning IT and security operations with organizational objectives to safeguard data and ensure compliance. Seeking to leverage extensive technical and leadership skills to enhance organizational technology posture and implement strategic cybersecurity initiatives.

## CORE COMPETENCIES

- **Cybersecurity Leadership:** IT Governance | Risk Management | Incident Response | Security Policy Development | Cybersecurity Frameworks
- **Technical Expertise:** Network Security | Firewall Management | Threat Detection & Mitigation | Encryption Technologies | Software Implimentation | Content Filtering | Hardware Repair & Installation | Inventory Management
- **Strategic Planning:** IT & Security Strategy | Business Continuity Planning | Disaster Recovery | Compliance & Data Privacy | Purchasing
- **Team Leadership:** Cross-Functional Team Management | Talent Development | End-User Training | Stakeholder Collaboration | Supportive Leadership Style
- **Regulatory Compliance:** NIST | ISO 27001 | GDPR | HIPAA | FERPA | COPPA

## PROFESSIONAL EXPERIENCE

### Assistant Director of Information Technology

████████ County School District | ██████████

*October 2024 - Present*

- **Educated End Users** on commonly used programs and platforms within the district. Created video tutorials and instructional process documentation. Informed users of proper cybersecurity hygiene and comprehensible explanations why it is important.
- **Developed and implemented a comprehensive cybersecurity strategy** that increased security posture by 50%, aligning with the district's IT governance framework.
- **Assisted with incident response efforts** for network breaches, minimizing data loss and ensuring rapid recovery.
- **Managed network security infrastructure**, including firewalls, VPNs, and intrusion detection systems, significantly enhancing the district's cybersecurity posture.
- **Collaborated with senior leadership** and other leaders in the northern Nevada public sector to align IT security policies with educational objectives, ensuring compliance with FERPA, COPPA and other regulatory requirements.
- **Managed IT Team Member's** on procedures, process implementation and created GNATT charts, schedules for routine and overhauling maintenance. Created guides and information documents related to software, hardware and troubleshooting measures for devices or programs across the district. Held weekly team meetings to offer support and guidance where needed.

## **IT Systems Engineer**

Paradise Valley Unified School District | Phoenix, AZ

*October 2023 – November 2024*

- **Educated End Users** on proper cybersecurity hygiene and comprehensible explanations on why it is important.
- **Developed and implemented a comprehensive cybersecurity strategy** that increased security posture by 30%, aligning with the district's IT governance framework.
- **Led incident response efforts** for network breaches, minimizing data loss and ensuring rapid recovery.

**Managed network security infrastructure**, including firewalls, VPNs, and intrusion detection systems, significantly enhancing the district's cybersecurity posture.

- **Collaborated with senior leadership** to align IT security policies with educational objectives, ensuring compliance with FERPA and other regulatory requirements.

## **Site Technician**

Tillman Middle School | Phoenix, AZ

*September 2021 – October 2023*

- **Managed end-to-end security for school networks**, ensuring secure communication and data integrity across all systems.
- **Conducted risk assessments** and vulnerability testing, providing actionable insights to enhance system security and user protection.
- **Standardized IT procedures** and user access controls, reducing security risks and improving operational efficiency.

### **Owner & Resiliency Life Coach**

██████████ | Sanger, CA

*June 2018 – July 2021*

- **Integrated cybersecurity principles** into personal resilience coaching, helping clients protect personal data, navigate digital and personal challenges.

### **Residential Manager**

Home Care | Sanger, CA

*September 2012 – June 2018*

- **Organization of teams** leveraging strengths of individuals to create a cohesive cooperation within the organization.
- **Managed secure data storage and access** for healthcare information, ensuring compliance with HIPAA regulations.
- **Managed schedules** for diverse team members.

### **Ward Clerk**

South Lyon Medical Center | Yerington, NV

*January 2011 – August 2012*

- **Supported secure electronic health record (EHR) systems**, improving data accuracy and patient confidentiality.
- **Ensured a supportive atmosphere for patients and staff**, rapid, professional intake and collaboration between care providers and patients.

### **Medic & Driver**

Rite of Passage | Yerington, NV

*July 2009 – February 2011*

- **Transitioned paper-based systems to secure digital formats**, enhancing data security and operational efficiency.
- **Provided on site emergency medical care**, student medication management, maintained communication between care providers, site leadership and student needs.

### **Firefighter (Per Diem/Volunteer)**

Mason Valley Fire Protection District | Yerington, NV

*September 2006 – January 2009*

- **Ensured the secure handling of sensitive data** during emergency operations, contributing to overall operational security.
- **Provided professional and compassionate treatment** to persons needing emergency medical care.
- **Fire control and extinguishment** expected duties related to fire scene management, maintained equipment, and crowd control.

### **Night Shift Supervisor**

Allied Maintenance Solutions | Minden, NV

*September 2004 – October 2009*

- **Supervised and enforced data security protocols** during night operations, maintaining the integrity of HR and operational systems.

## **EDUCATION**

### **Bachelor of Applied Science: Organizational and Project Management**

Western Nevada College | Carson City, NV

*To be conferred Summer 2025*

### **Associate in Applied Science: Computer Technology & Cybersecurity**

Western Nevada College | Carson City, NV

*Conferred May 2023*

### **Google IT Support Specialization: ICS & Emergency Response to Terrorism**

US Department of Homeland Security |

## **CERTIFICATIONS**

- **Cybersecurity (WNC)**
- **Google IT Support Specialization**
- **Essential Management Skills in the Public-Sector**

## **PROFESSIONAL AFFILIATIONS**

- **Society of Women Engineers (SWE)** *(2023-Present)*
- **Women in Cyber Security (WiCys)** *(2023-Present)*
- **Women's Society of Cyberjutsu** *(2023-Present)*



## **ADDITIONAL EXPERIENCE**

- **Network Security Optimization:** Implemented and managed secure network printing solutions across multi-platform environments (Windows, macOS, Chrome OS), ensuring data privacy and regulatory compliance.
- **Google Workspace Security Management:** Administered and secured Google Workspace environments, enhancing user access control, data encryption, and system monitoring.
- **Policy and Procedure creation and implementation:** Created new policies and procedures in an environment which no such documentation existed. Created AI policy, Acceptable Use Policy, Handbooks for device management, Application approval based on privacy and terms of use for end users.

## **Vision and Plan Statement**

██████████ – Candidate for Nevada Superintendent of Public Instruction

Nevada’s public education system is at a critical turning point. As a systems-level leader in educational technology, I’ve seen that transformative change begins when strategy meets execution. My vision is for the Nevada Department of Education (NDE) to lead a statewide, student-first movement—one that prioritizes equity, digital innovation, and whole-child support to improve outcomes for every learner.

### **Vision**

NDE will lead with purpose, aligning funding, talent, and innovation to ensure that every student—regardless of background or geography—has the opportunity to succeed.

While Nevada has made historic investments in education, our results remain stagnant. It’s clear that more money alone is not the answer. My plan focuses on four key pillars:

#### **1. Strategic Innovation & Digital Equity**

As a technology leader, I will prioritize scalable, secure infrastructure that enhances teaching and learning across all regions, especially rural and underserved areas. Technology must empower educators and personalize instruction, not replace human connection.

#### **2. Equitable Resource Allocation**

I will advocate for fully implementing the Pupil-Centered Funding Plan, ensuring that funds follow student need. English learners, students with disabilities, and children in high-transiency communities must receive the targeted resources they need to thrive.

#### **3. Whole-Child, Whole-Community Support**

We must treat learning readiness holistically. I will strengthen partnerships with agencies supporting housing, mental health, nutrition, and early childhood access—so schools are not left to solve systemic issues alone.

#### **4. Educator Workforce Solutions**

Nevada’s teacher shortage is solvable. I will accelerate alternative licensure, reduce bureaucratic barriers, and invest in educator development, ensuring our workforce is equipped to deliver on the Portrait of a Learner.

My leadership experience is rooted in building cross-functional systems that work. As Superintendent, I will bring clear vision and collaborative execution to unify Nevada’s efforts. Together, we won’t just improve rankings—we will transform lives.

Jun 30, 2025

To Whom It May Concern:

It is with great pleasure that I recommend [REDACTED] to you. I have known [REDACTED] professionally for the couple years. I had the pleasure of working along side her and the rest of the technology department.

[REDACTED] is currently working in Nevada, however I had the pleasure of working with her and her talent has not gone unnoticed. When she was working in PVUSD, she was out in the field working with the staff and student population as a system engineer. Her work had her working in the office and out in the field for the district. We have 40 schools with issues and [REDACTED] took them on like a champ! Her position required the ability to be multi-tasked as there are constant interruptions to the routines of the day. She worked in areas of data, to technical computer/printer and server skills. If you need to know something, just ask her, if she isn't sure, then she will get it figured out! Her organizational skills are incredible! She has a serious work ethic.

[REDACTED] has a professional and positive rapport with staff and students. She is always willing to help others and does so in a productive, positive manner. At times this can be challenging, as she needs to communicate on the phone and in person with staff that may not be in the most positive mood due to their frustration in needing help. [REDACTED] always manages to handle these situations professionally and defuse tense situations when they occur.

[REDACTED] gave 110% in time and energy to our district. Her attendance is great! She is a reliable staff member to go to for those extra duties that are not required.

If you have any questions or need further information, please do not hesitate to call or email me.

Sincerely,

**Jackie Guzman**, Business Application Specialist  
Paradise Valley School District

[REDACTED]  
[REDACTED]

May 10<sup>th</sup>, 2024

To Whom It May Concern:

It is with great pleasure and enthusiasm I write this letter on behalf of [REDACTED]. I've had the honor of working with [REDACTED] over the past two years at Pat Tillman Middle School where she is our site tech.

Nestled in central Phoenix, Pat Tillman Middle School, serves a very diverse population of over 650 students and an abundance of teachers and support staff all of whom depend on [REDACTED] for all their on-site tech needs. Her responsibilities include issuing, maintaining, and repairing all student's laptops, chargers, and hot spots. As you can imagine, this is no easy feat considering the age of the students she serves, 11-14. Regardless of the circumstances surrounding damaged computers or lost chargers, [REDACTED] is consistently empathetic, kind, and compassionate with all which is essential in students learning to be responsible and honest when accidents happen.

Additionally, she services online tickets opened for issues ranging from damaged computers to software or online curriculum. These tickets number into the hundreds and are handled efficiently with remarkable turn-around time. During testing season, you will find [REDACTED] scrambling around campus setting up testing environments with laptops while ensuring the secured browsers and necessary updates are completed. Because of her diligence, there has never been any testing issue due to technology.

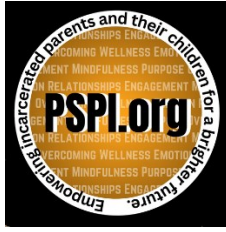
While working full-time as our on site-tech support, [REDACTED] has been pursuing higher education with the same diligence and passion. Recently her academic efforts outside of work was recognized as an exemplary woman in engineering. She serves as a role model both in and out of classroom for her peers and the students she serves.

It is without hesitation that I highly recommend [REDACTED] for any position within an organization and her positive impact will be immediately felt. Should have any questions or concerns feel free to contact me directly via email at [REDACTED] or by phone at [REDACTED].

Sincerely,

Aisha Ramlawi

6-8<sup>th</sup> AVID and ELD teacher



August 8, 2024

To whom it may concern,

My name is Tony Mosley and I am writing this letter of reference on behalf of [REDACTED] I have had the opportunity to work with [REDACTED] over the past year as an educator. Her commitment to her role as tech support within our school, has shown a level of compassion and accountability in working with scholars that is inspiring.

Education is the front lines of democracy as educators are challenged to engage scholars with a plethora of difficult tasks unseen before. Today's scholars require a great level of patience and relationship building that can be crucial to their success as students. [REDACTED] continues to show such traits in her interactions with scholars and this has led to her success as a role model to her students.

It is with great confidence that I refer [REDACTED] as I believe she will be a great asset to any organization who is lucky enough to have her.

Please do not hesitate to reach out to me directly as I will be more than happy to answer any further questions or concerns you may have regarding this potential candidate.

Respectfully,

Tony Mosley M.Ed.

Founder

**Parent Student Prison Initiative**

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]