

VOLO - Touch Application

Log In -

- Save your login and quickly access your account using the Face ID or Touch ID security features.

Panic Buttons -

- VOLO Touch includes Customizable Panic Buttons. Program who is contacted and what message they receive using VOLO's messaging system.
- Immediately alert all employees and initiate status check-in requests.
- Pre-programmed scenarios contact law enforcement directly and skip 9-1-1 dispatch.
- Create buttons for less urgent emergencies like nurse or teacher assistance.

Messages -

- Aggregated feed for all message types, including push, SMS, voice, email, and more.
- Responsive messages with interactive fields and surveys.
- View attachments including photos, videos, and audio recordings.

Calendar -

- View previously received messages by selecting a particular date for easier message tracking.

Map -

- View your employees' locations in real time.
- Geo-fence privacy features ensure no one is tracked outside of work.
- View Panic Button alerts on the map as they unfold.

Live Chat -

- Administrators can engage employees on an individual basis and communicate in both emergency and daily situations.
- Receive instant alerts and updates when someone sends a chat
- Multiple admins can communicate with the same person in one chat window simultaneously.

Privacy -

- Quickly enter "Do Not Disturb" mode for a specific duration of time and avoid receiving push notifications.
- Turn on Privacy Mode and turn off your location tracking for a specific duration of time.
- Monitor and update your work schedule to control when your company can access your location.

Account -

- Update your personal information such as telephone numbers, addresses, and email.
- Access additional account and notification settings.