

## **VOLO** - Software for a smarter business.

### **About VOLO**

For over a decade, VOLO has been a leader and innovator in the critical communications space. We have continued to deliver innovation after innovation, all while providing the best value in the business.

VOLO was the first company to:

- Recognize a need and create a solution for inbound notification.
- Develop and patent the first fully-automated weather warning technology “ThunderCall”.
- Offer and license a fully-integrated suite of tools.

VOLO is the only messaging company that brings everything your business needs for successful team messaging together in one platform. With VOLO your entire organization can share our messaging solution while only licensing the technology each team needs. The VOLO platform is flexible enough for each team to choose exactly which applications and features they need all while sharing access to a single solution. VOLO is robust enough to grow with your organization and even stay a step ahead.

## **VOLO** - Clients

VOLO provides solutions to clients across a wide variety of industries. Our unlimited system usage promotes inter-company adoption and utilization. VOLO is trusted by industry leaders around the globe including:

- Staples
- U.S. NAVY
- Tufts Medical
- Diebold
- Rite-Aid
- Lincoln Financial
- Home Shopping Network
- Jacksonville Jaguars

## **VOLO - What is VOLO?**

VOLO creates critical applications for connected smarter business.

### **Messaging and Communication -**

*#Text #Voice #Email #Desktop Pop-ups*

Every person in your organization has a preferred method of communication. When you need to get your message out on time, you can guarantee that nobody gets left behind.

### **Disaster Alerting and Monitoring -**

*#Fire #Blizzard #Hurricane #Earthquake #Tornado #Terrorism*

Disaster situations are rarely expected, but when they happen it is imperative that every employee is notified and accounted for. When events shut down offices in one region, VOLO technology helps route communications to keep business running seamlessly.

### **Site Management and IoT Solutions -**

*#Map-based Controls #Centralized Management #Device Monitoring*

Manage dozens of sites from one central platform with reporting, IoT device monitoring, and location based real-time communication abilities. Site specific feedback from team members with photo and document attachments.

### **Panic Button and Check-In Solutions -**

*#Panic Alerting #Map Based Check-in*

Our panic button technology allows your employees multiple ways of launching panic alerts with real-time GPS location information. Additionally, we provide location based check-in technology for traveling and displaced employees.

## **VOLO - Network**

VOLO Network

Multiple redundant sites

VOLO owned/managed 99.999% reliability

Real-time replication

Instant failover

EU data security compliant

## **VOLO - Platform**

Combining all of your communications, business intelligence, and operations tools in one place.

HTML5 design allows universal access across all devices

9 applications / 6 widgets

Customizable user experience

Customize by team

Customize by roll

Customize by device

License only the features you need

Open API access to VOLO

3rd party app integration

## **VOLO - Applications**

### **EventCenter -**

VOLO's EventCenter is a core component of all applications. EventCenter gives you the tools you need to manage remote sites and locations, collaborate with on-site team members, communicate with staff, and even share all of this data with your executive team in real-time via a live dashboard.

### **Messenger -**

Launch mass notifications via a variety of methods including phone, SMS, email, and more in real-time or programmed automatically based on triggered scenarios.

### **VOLO IQ -**

VOLO IQ gives the power of intelligent real-time event monitoring and alerting for a variety of critical events including weather, terrorism, news events, etc. VOLO IQ can also be triggered from IoT devices such as fire alarms or panic devices. VOLO IQ also includes the powerful ThunderCall feature for automated severe weather alerting.

### **ThunderCall -**

ThunderCall includes around-the-clock monitoring and alerting for severe weather events throughout the USA. VOLO will notify your staff whenever severe weather is targeting their specific location.

### **Virtual Switchboard -**

Virtual Switchboard is a cloud-based PBX phone system that will field all inbound calls to your company in the event that system goes down or becomes unavailable for any reason.

### **Bulletin Board -**

VOLO's Bulletin Board is a fully customizable inbound message retrieval system with enhanced call routing capabilities designed specifically to meet your organization's inter-company communication needs.

## **VOLO - Features**

### **Administrative Controls -**

VOLO's platform is designed to be utilized by every team within the organization. This is accomplished through an extremely robust role-based permissions system.

### **Database Integration (Real-time) -**

VOLO can connect into virtually any contact database automatically to keep the system updated. Users can view and edit their settings, information and preferences from anywhere, anytime.

### **Employee Portal -**

Designated for non-managerial employees, the VOLO Portal provides team members access to VOLO's proprietary timeline, customized individual privacy and contact preference settings, a dynamic "what's new" slide show, a forum for communication with other contacts, a calendar for message receipt scheduling and so much more.

## **VOLO - Touch**

VOLO's native mobile app keeps you in touch with your organization with powerful communication and safety tools.

### **Aggregated Message Feed -**

VOLO Touch displays every message you receive in one central feed.

### **GPS Based Panic Alerts -**

Send a panic alert that can launch a variety of pre-programmed emergency scenarios with precise GPS coordinates.

### **Real Time Location sharing -**

View employee locations and important alerts in real-time with the built in VOLO Touch Map.

### **Robust Privacy Settings -**

Users can stay in the loop by receiving important messages while giving them full control over the information they share.

## **VOLO - Devices**

### **VOLO Launchpad -**

Create commonly used or emergency scenarios and send them off with just the click of a button. With Launchpad you have access to dozens of different scenarios on a single keyboard with a single click.

### **VOLO Click -**

Imagine sending thousands of messages across globe to distinct recipients using multiple message mediums, and doing it all with just one click. VOLO Click can also be configured as a panic button for easy use in emergency scenarios. Devices can be used with WiFi or GSM.